Schedule a Pick Up

Tuesday through Saturday, 9 AM to 3 PM

All pick-ups are scheduled on a first come first served basis.

- Before beginning your project or collecting donations call (512) 863-4344 to discuss available times and dates for pickups.
- Items must be located in the garage or on the curb day of pickup.
  - Staff and volunteers are prohibited from entering donor’s houses under any circumstances.
  - If items are to be stored in the garage, the donor or his/her agent must be present at time of pickup.
  - Items too large to fit on truck or difficult to move may be rescheduled at driver’s discretion.
- Extremely large quantities may require special planning, please speak with us when scheduling to make special arrangements.
- Donation receipts are provided at the time of pickup or may be e-mailed if needed.
- If cancellation or rescheduling is needed please contact us as early as possible to make changes.
- A curb-side pick-up requires day-of confirmation via phone to maintain the scheduled pickup.