

Homeowners Survey Findings

In 2023, Habitat For Humanity of Williamson County, Texas (HFHWC) partnered with the Texas Institute for Child and Family Wellbeing (TXICFW) to better understand the impact of their program on client outcomes.

### TXICFW COLLECTED INFORMATION FROM:

42

HFHWC HOMEOWNERS IN WILLIAMSON COUNTY



**33** took survey online



9 took survey by phone

# Household Composition



44%

LIVED IN THE HOME WITH A SPOUSE OR PARTNER

**50%** live with their or their partner's adult child **47%** live with their or their partner's child under 18

average number of people living in the the home

average number of

children living in the

the home

549

<u>L</u> ‰

OF HOMES HOUSED AT LEAST ONE CHILD UNDER 18

(10)

HFHWC households have someone with a disability living in the home.



HFHWC households have someone living in the home who has experienced homelessness in the past.



HFHWC households have someone living in the home who has applied for or received Section 8 housing in the past.

## **Employment**

74%

OF HOMEOWNERS WERE EMPLOYED AT LEAST PART TIME

33

It's always been a generational home for us. I plan on making it a house that we'll always have in our family.

HFHWC Participant

33

We will forever be grateful. Our home is our sanctuary, our comfort, and ultimately our freedom.

— HFHWC Participant

## Living Situation

RESPONDENTS WHO RENTED HOUSING THE YEAR PRIOR TO MOVING INTO THEIR HABITAT HOME:

A RESPONDENT'S HABITAT HOME:

ON AVERAGE, HAD 2 BEDROOMS 1.5 BATHROOMS





ON AVERAGE, HAD 3 BEDROOMS 2 BATHROOMS

81%

CURRENTLY LIVED IN THEIR HABITAT HOME

**79%** still paying the mortgage **21%** had paid the mortgage in full

# Homeowner Satisfaction

**NET PROMOTER SCORE (NPS)** 

-100



NEEDS IMPROVEMENT GOOD GREAT EXCELLENT (-100-0) (0-30) (30-70) (70-100)

The net promoter score calculates the likelihood of participants recommending the Habitat homeowner program to other families. HFHWC homeowners were extremely satisfied and very highly likely to recommend the program to others.

### HOMEOWNERSHIP IMPROVES HEALTH & WELLBEING

In general, my household and I were/are healthy.	BEFORE 3.83 AFTER 4.43	*
l slept/sleep well at night.	BEFORE 3.10 AFTER 4.56	器
My housing was/is free of mice, bugs, pests, mold, and poor air quality.	BEFORE 3.22  AFTER	*
My household and I had/ have access to public parks.	BEFORE 3.80  AFTER 4.66	器
My household and I had/have access to affordable and nutritious food.	BEFORE 3.78  AFTER 4.58	*

STRONGLY DISAGREE

### HOMEOWNERSHIP IMPROVES ECONOMIC STABILITY

SOMEWHAT DISAGREE

4 SOMEWHAT

STRONGLY AGREE

I organized/organize a household budget every month.	BEFORE	祭
I felt/feel relaxed and confident about finances.	BEFORE	器
Our household income was/is sufficient to meet our needs.	BEFORE	*
I never had/have to pay late fees on bills.	BEFORE 2.68  AFTER 4.13	*
I never needed/need to borrow money from other people.	BEFORE	*
I started/have started paying off debt or saved for retirement.	BEFORE	*
I was/am able to take steps towards my future goals.	BEFORE 3.25  AFTER 4.47	器
	1 2 3 4 5 STRONGLY SOMEWHAT NEITHER AGREE SOMEWHAT STRONGLY DISAGREE DISAGREE NOR DISAGREE AGREE AGREE	

## **HOMEOWNERSHIP IMPROVES SAFETY & SECURITY**

3 NEITHER AGREE NOR DISAGREE

SOMEWHAT AGREE

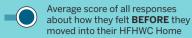
STRONGLY AGREE

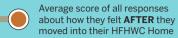
SOMEWHAT

My household and I felt/feel safe in my neighborhood.	BEFORE
I trusted/trust my neighbors to help if I needed something.	BEFORE 2.40  AFTER 4.25
My household and I felt/feel settled in our housing.	BEFORE 2.67 AFTER 4.77
I volunteered/have volunteered, donated, or otherwise participated in my community.	BEFORE 3.10  AFTER 4.18
I was/am comfortable with myself, my kids, and/or my family spending time outside.	BEFORE 3.31 AFTER 4.44
My household and I felt/feel connected to others in our community.	BEFORE
My household and I felt/feel like we belong in our community.	BEFORE

STRONGLY DISAGREE

## **KEY**







### Recommendations



HFHWC's programming could consider investigating ways to provide increased choice and control for program participants throughout the application and homebuilding process.



HFHWC could consider expanding or additionally promoting their home repair program for Habitat homeowners.



Future research could focus on the impact of homeownership through Habitat on the children of Habitat homeowners, as well as differences in health, economic, safety, and belonging outcomes for Habitat homeowners who paid off their mortgage compared to those who are still paying.

This opportunity for affordable home ownership changed my life and family legacy.

- HFHWC Participant

